

Fees

Card issuance fee	Free
Card delivery fee	Free
Card activation fee	Free
Monthly service fee	14.99€
Re-issuance of a lost/stolen card	10.00€
Transfer to other users	Free
Top-up fee	Free
Incoming SEPA payment	Free
Outgoing SEPA payment	Free
SEPA direct debit	Free
Failed direct debit	3€
Standing order set up	Free
POS transaction, SEPA region, Euro	Free
POS transaction, SEPA region, non-Euro	0.57€ + 1%
POS transaction, international	0.57€ + 1.5%
POS decline, SEPA region	Free
POS decline, international	Free
ATM withdrawal, SEPA region, Euro	5 Free (monthly), 2% onwards
ATM withdrawal, SEPA region, non-Euro	1 Free (monthly), 2% onwards
ATM withdrawal, international	1 Free (monthly), 2% onwards
ATM decline	Free
ATM balance enquiry	Free
Balance enquiry via app	Free
Change PIN at ATM	0.40€
SMS notifications	Free
Chargeback processing	23.00€
Refund fee on account closure	3.45€
Administration / payment operations support	23.00€ <small>external bank costs are charged additionally</small>
Postal statement (62 days)	5.00€

Limits

ATM withdrawals amount, daily	500€
ATM withdrawals amount, weekly	1,000€
ATM withdrawals amount, monthly	2,000€
ATM withdrawals amount, yearly	15,000€
POS transactions amount, daily	7,700€
POS transactions amount, weekly	24,000€
POS transactions amount, monthly	48,000€
POS transactions amount, yearly	96,000€
E-commerce transactions amount, daily	7,700€
E-commerce transactions amount, weekly	24,000€
E-commerce transactions amount, monthly	48,000€
E-commerce transactions amount, yearly	96,000€
Total spend amount, daily	8,000€
Total spend amount, weekly	24,500€
Total spend amount, monthly	49,000€
Max account balance at any point in time	30,000€
ATM reversal count before freezing the account	2